

The Transcript

Edition - 2020 Q2

Training News

Graduates

On February 28, 2020, MCI Academy graduated the two more customer Master Technicians. Wes Keeney and Kacey Alger of Buckeye Charters in Columbus Ohio completed all the Technician Level programs and both Specialist Diploma programs. Congratulations Wes and Kacey!!! And congratulations to Buckeye Charters for understanding the value of investing in your staff to maintain your coaches at the highest level possible.



So far, MCI Academy has graduated (93) Technician 3s, (39) Technician 2s, (80) HVAC Specialists, (57) Electrical Specialists and (10) Master Technicians.

Course Highlights

FMCSA Motor Coach Driver Curriculum

In January 2020, the FMCSA released their Motor Coach Driver Curriculum that consists of 10 modules covering topics deemed necessary for seasoned drivers. This curriculum has been turned into LMS courses that are now available in the MCI LMS. These 10 modules consist of 23 individual courses making up of 11.5 hours of online training. They are contained in a separate catalog. Some of these courses will eventually replace some of the lesson contained in the Motor Coach Operator Certificate program.

Spanish LMS Courses

The MCI LMS now offers 33 courses in Spanish for your technicians.

French LMS Courses

The MCI LMS now offers 29 courses in French for your technicians.

New Course Format

All courses in the MCI are now in the new internet standard HTML5 format. Beginning in January 2021, all major internet browsers will block the once popular Adobe FLASH video format due to supposed security concerns inherent with the format. If you have started a course that was in FLASH and had not completed it, it will not play. If you have completed a course that was in FLASH and want to take the course again, the "GO" button will be greyed out and will not play. In either case, if you want to take these courses, reach out to Scott Crawford at scott.crawford@mcicoach.com and request to have the courses reassigned manually.

COVID-19

Courses have been added to the MCI LMS to help during this difficult time. Please take the time to complete these courses. 30.401, 30.402 and 30.403 are only available for a limited time.

19.111 – Clean Disinfect Protect Webinar

19.112 – Lets Get Rolling – Return to Service Webinar

30.401 – Coronavirus: COVID-19

30.402 – Coronavirus: Precautions and Preventions

30.403 – Planning for a Pandemic

Training Programs

Motorcoach Operator Certificate Program

As of June 30, 2020, several Motor Coach Operators have earned certificates as part of this new program. There have been (597) MCO3s, 455 MCO2, 399 MCO1, and 355 Master MCO certificates earned. To earn a Master MCO Certificate, the student must complete over 33 hours of online training.

2020 Schedule

Due to COVID-19, all Louisville classes have been suspended until further notice. We will resume training once the industry recovers and it safe to so.

For more information concerning the MCI Academy and its programs, contact Scott Crawford at scott.crawford@mcicoach.com.